



IOWAccess Monthly Status Report

May, 2006

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IOWAccess

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Reelection of IOWAccess Advisory Council Chair and Co-Chair

Sheila Castaneda was elected to a second term as Chair and Richard Neri was elected to a second term as Co-Chair of the IOWAccess Advisory Council at the May 10th council meeting.

Recap of Funding Recommendations from the May 10, 2006 IOWAccess Advisory Council Meeting

The IOWAccess Advisory Council made the following spending recommendations at the May 10, 2006 council meeting:

- To approve \$7,613.00 to fund web hosting for the first year of operation of the Department of Public Safety's Missing Persons website;
- To approve \$65,000.00 to fund Phase 2 Implementation and \$12,000 for hosting the Fire Marshall's Above Ground Tank Licensing system;
- To approve \$60,000.00 to complete Phase 2 Implementation and \$6,000 for web hosting and Authentication/Authorization (A&A) services for the Department of Natural Resource's Waste Water Permitting system;
- To approve \$15,000.00 to fund enhancements to the City of Dubuque's existing Incident Tracking System; and
- To approve \$15,000.00 to supplement existing funding to complete work on the 28E Repository.

IOWAccess Coordinator Position

The position was posted internally in the Department of Administrative Services earlier this week. Qualified DAS employees currently in an Executive Officer 2 job classification have until May 26th at 4:30 pm to file a request for transfer if they are interested in the position. If no qualified employees request a transfer by that time, we will advertise the position and have the Human Resources Enterprise (HRE) compile a list of applicants. HRE will screen the applications for compliance with the minimum qualifications for the position. Information on all qualified applicants will then be forwarded to the Information Technology Enterprise for further screening, interviews, and selection.

Next IOWAccess Advisory Council Meeting

The next meeting of the IOWAccess Advisory Council meeting will be held on July 12, 2006 from 1:00 p.m. to 3:30 p.m. in the Hoover State Office Building B Level Conference Rooms 2 and 3. The agenda and attachments for this meeting will be e-mailed to council members and interested parties by close of business Friday, July 7th. Please contact Tom Shepherd (tom.shepherd@iowa.gov; 515-281-6902) if you have agenda items or if you need additional information.

Information Technology Enterprise – IOWAccess Project Status Report for May, 2006

Department	Project Name	Approved	Phase Approved / Funded	Amount	Status
Inspections and Appeals	Targeted Small Business Online	11/3/03	Overall	\$45,000.00	Have completed Design and are finalizing Statement of Work and Project Plan. Target user agreement 5/30 and to start coding by 6/1.
Inspections and Appeals	Social Gambling Online	11/3/2003 9/14/05	Overall Added Funding	\$55,000 \$25,000	Continuing with User Acceptance Testing. Will complete UAT by early June, but rollout will be delayed until mid-August when the customer's subject matter expert returns from medical leave.
Dept. Human Services	Child Development Home Registration Renewals	1/26/04	Overall	\$199,124.00	Customer has requested that we suspend the project. Have not received any indication from customer as to their intentions.
Iowa State Univ.	28E Project	4/19/04	Overall Added Funding	\$120,660 \$53,000	Completed last round of updates to application and supplied to ISU and Sec State. Due to leaves, do not expect review and approval before 6/1.
Dept. of Public Safety	Criminal History Background Check	6/17/04	Implementation	\$47,375.00	Continuing to work on framework of application. Meeting with DPS 5/25 to finalize data transfer. Cannot make significant progress until that issue is resolved.
Dept. of Public Safety	Enterprise E-Mail Subscription Service	9/10/04	Overall	\$163,715.00	Completed integration with A&A and E-Mail service. Begin User Acceptance Testing 5/25. Plan on mid-June roll to Production based on test results and customer availability.
Dept of Agriculture	Soil Conservation Grant application -	9/10/04 9/14/05	Planning Added Funding\$10,000 \$140,000	Completing review of letters and reports. Compiling information needed for Implementation funding request to be presented at July IOWAccess Council meeting.
Iowa Civil Rights Commission	Web Access	5/11/2005	Ph 1 Implement & Ph 2 planning	\$75,000.00	User is completing testing. Have approved most of the reports and screens. Target is move to Production mid-June.
Dept of Commerce Alcoholic Beverages	Licensing and Beer/Wine Taxation Web Access	7/13/2005	Implementation	\$108,000.00	Beer/Wine - Changing application to remove Branding information (customer funded change). Will not be able to proceed until that change is complete and tested.
Dept of Commerce Alcoholic Beverages	Online Order Entry & Inventory Management	9/14/05	Planning	\$90,000	On customer hold.
Dept of Commerce Alcoholic Beverages	Licensing/Regulatory Documents Online	9/14/05	Planning	\$45,000	On customer hold.

Department	Project Name	Approved	Phase Approved / Funded	Amount	Status
Dept of Natural Resources	Waster water Discharge Permit System	1/11/06	Planning	\$15,000	Planning completed. Customer has received Implementation funding from IOWAccess, but intends to create RFP so ITE will not report on the Implementation phase status.
Dept of Natural Resources	ATV, Boat and Snowmobile Licensing	1/11/06	Planning	\$25,000	Have not heard anything from customer for several months. At this point I do not expect this project to proceed, but have not been so informed by the customer.
Dept of Natural Resources	Performance Management Application	1/11/06	Planning	\$17,000	Wrapping up Use Case development. Target is to have presentation to IOWAccess Council for July meeting.
DAS - ITE	School Notification Program	3/8/06	Implementation	\$75,000	Pilot testing has been delayed due to the need to complete upgrades to a couple of our infrastructure applications that this program will depend on. Now expect to start pilot testing in mid- to late June. Have engaged a vendor to conduct an independent security review of the application.
County Real Estate Elec Gov Adv Comm	Real Estate Information Portal	3/8/06	Planning	\$25,000	Continuing to meet with customer, defining data formats and paths. Making progress.
Dept. of Public Safety - Fire Marshal	Aboveground Storage Tank Licensing	5/10/06	Implementation	\$77,000	Customer has approved Statement of Work. Coding expected to start 5/30.
Dept of Natural Resources	Wasterwater Discharge Permit System	1/11/06	Implementation	\$66,000	
Dept. Human Services	Food Stamps - Web Intake	1/26/04	Overall	\$100,000.00	See Update on Page 13.
Department of Revenue	Electronic Tax Administration	1/26/04	Overall	\$414,000.00	
Judicial Branch	Supreme Court Commissions	9/14/2005	Implementation	\$195,955.00	See Update on Page 13.

ITE Completed Projects

Department	Project Name	Approved	Phase Approved / Funded	Amount	Status
Campaign Ethics	WRS Public Access Improvements	11/3/03	Implementation	\$20,000.00	Project is complete and has been moved into production.
Dept. of Public Safety	Missing Person's Reports On-line	9/10/2004	Planning	\$5,000.00	Planning completed.
State Auditor's office	State audit reports online	6/17/2004	Concept		Completed
State Auditor's office	State audit reports online	9/10/2004	Funding	\$3,850.00	Project completed and in production.
Department of Education	Online Teacher License Renewal	original 11/3/2003 added funding - 1/12/05	Implementation	\$445,059.00	https://www.iowaonline.state.ia.us/boee/controller.aspx?cmd=default
Dept. of Public Safety	National Sex Offender Public Registry	Discretionary Fund	Overall	Discretionary Fund	www.nsopr.gov
ICN	Interactive State Phone Directory	11/10/04	Implementation	\$59,768.00	http://www.icn.state.ia.us/rdirectory/index.html
Campaign Ethics	Personal Financial Disclosure	7/13/05	Planning	\$15,000.00	Planning completed.
Judicial Branch	Supreme Court Commissions	3/9/2005	Planning	\$38,875.00	Planning completed.
Iowa State Univ.	E-Government Research Project	6/17/2004	Overall	\$114,068.00	http://das.ite.iowa.gov/governance/IAC/documents/index.html
Campaign Ethics	Lobbyist/Client Tracking System	11/3/03	Overall	\$18,500.00	Further IOWAccess funding denied, project terminated.
Campaign Ethics	Personal Financial Disclosure	7/13/05	Planning	\$15,000.00	Further IOWAccess funding denied, project terminated.
Dept of Management	Electronic Local Budget Submission	7/13/2005	Planning	\$12,000.00	Planning completed.
Dept of Management	Electronic Local Budget Submission	11/9/2005	Implementation	\$35,000.00	In Production https://www.iowaonline.state.ia.us/dombudget/ - however users can not get beyond the initial screen without a user ID and appropriate data.

Department	Project Name	Approved	Phase Approved / Funded	Amount	Status
Inspections and Appeals	Food Inspections Online	11/3/2003 Addl Funding 4/19/04 Phase 2 funding.5/ 11/05	Overall	\$178,333.00	Application now in Production. Can be accessed at: http://foodandlodgingreports.iowa.gov/
Dept. Natural Resources	Dgtl Camera/Prof Photo Svces for Campsite Photos	9/10/04	Overall	\$15,000.00	Completed photography. Web site and reservation service is expected to go into Production in early Jan' 06
Dept. of Public Safety	Missing Person's Reports On-line	5/11/2005	Implementation	\$40,000.00	Application in Production. Awaiting DPS to announce new site. http://www.iowaonline.state.ia.us/mpic/
Dept of Commerce Alcoholic Beverages	Licensing and Beer/Wine Taxation Web Access	7/13/2005	Implementation	\$108,000.00	Licensing - In Production 12/19. http://www.iowaabd.com/alcohol/licensing/elicensing.jsp
Dept of Management	Purchasing Results '07	11/9/2005	Implementation	\$50,688.00	In Production 1/10. http://purchasingresults.iowa.gov/
Campaign Ethics	Miscellaneous Contribution Tracking	11/3/2003 7/13/05	Overall Added Funding	\$7,000 \$104,553	Moved to Production 3/8. Project complete and in the process of closing out. There is no separate URL for this function. It is a part of the reporting functionality.

Iowa Interactive Project Status Report for May, 2006

Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
Static Pages					
State Homepage	DAS-ITE	Ongoing	Changes are made on these pages every day.	We manage the site for the State. This includes consulting with the public and agencies in order to provide the necessary features for easy navigation and quality look for State functions.	Current
DAS (DAS main & State Accounting) web pages	DAS	Ongoing	Changes are made as requested	We provide graphics for the whole DAS site, but we have management responsibilities for the main page and the State Accounting Enterprise. We provide consulting services as requested.	Current
Professional Licenses Website	Dept. of Commerce	Ongoing	Changes are made as requested	We provide services for this site and work with them to maintain each site in conjunction with the applications which are being worked on for this agency.	Current
First Lady Vilsack's Website	First Lady Vilsack	Ongoing	Changes are made as requested	We provide full website services for this site. The First Lady's staff provides content. We implement based on their requests.	Current
Logos & Graphics	DAS	Ongoing	Develop logos and Graphics as requested	We currently have three projects which are being worked on. Powered by DAS, A&A. We have been requested to hold these particular projects until staff is available to review. We provided several different graphics in October.	Two completed for different applications
Latino Affairs	Human Rights	Live	Redesign	This is a complete redesign of there pages. We are currently working with the staff on dreamweaver changes to the page.	Completed
Iowa Promise	Multiple Agencies	Completed	Site redesign		Completed
CIO Summit		Completed	Site content update	Replace content on the pages for new summit	Completed
Department of Education	DOE	Unknown	Redesign	We have been asked to begin a complete redesign project for their current website.	Delayed by Agency

Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
Utilities Board Division Website	Utilities Board	06/01/06	Redesign	The Utilities Board Division of the Dept. of Commerce is interested in working on a rewrite of their site but is working through some things internally before progressing with us.	Testing & Review
Iowa Access Advisory board Site	DAS	06/01/06	Redesign	New look and feel is being implemented.	
Learning Supports	Education	06/01/06	Site Creation	New site and graphics needed.	
Employee Wellness site	DAS	06/01/06	Site Creation	New look and feel is being implemented.	
CJJP survey site	Human rights	06/01/06	Site Creation	New site and graphics needed.	
DAS Website	DAS	07/01/06	Update to site & Management structure	We have been asked to develop a new infrastructure and design elements for DAS Site. A new Public information officer has been hired. This project is on hold until the new PIO has an opportunity to get engaged with the project	In progress
Iowa.gov Rewrite	DAS		Rewrite	This is an updated web design with improved content, architecture and web features	
Administrative Rules Web Site	IDED	07/01/05	Graphics and Architecture are being reviewed by Agency	IDED, in conjunction with many agencies, has requested a website which better explains and lays out administrative rules for businesses and the general public. The group working on this site has asked for some time as they are busy with the Legislative process.	Waiting on content
Cultural Affairs & Historical Society	Cultural Affairs	07/01/05	Site Rewrite		Change in personnel has caused delays
College Student Aid Commission	same	Undetermined	In talks		

Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
Applications					
DLR Application	DOT & DAS-ITE	Ongoing	Completed	This application works with the Departments to provide Driver License Records to the qualified individuals for Insurance, Safety and other federally identified purposes.	Live
AG-Tuff Customer App	Attorney General	Maintenance	Completed	This application provides teachers with tips and a quiz to promote good consumer practices for students	Live
DOT – Tracs-Forum	Dept. of Transportation	6/2005	Completed Development	This application provides the Dept. of Transportation with some information on federally mandated practices and a forum to share information with other states involved with this program	Completed Development
DNR Wildlife	DNR	Maintenance	Completed	This application provides citizens with the ability to sign up for newsletters and get animal counts across the state.	Live
Pension Estimate	IPERS	6/2005	Completed Development	This application provides State employees with a form to fill out certain information and get an estimate of their pension should they retire.	Completed Development
Customer Database	DOT & DAS_ITE	6/2005	In Testing	This application is critical to the DLR application. It is currently housed on Iowa Interactive servers because of database unavailability in ITE's servers. We are converting it to a database system which can be provided on the ITE servers.	Testing phase
Boards & Comm.	Governor's Office	6/2005	Completed Development	This application provides the general public with a searchable database on appointments to Boards & Commissions	Completed Development
Museum Shop Catalogue	State Historical Society	7/2005	In Testing	This application is a catalogue service which allows for viewing and ordering of items in the State Historical Society's store.	Completed Development
Google Search	ITE	Maintenance	Completed	New search engine for state page	Live
Professional Licenses Apps-Phase I	Dept. of Commerce	Maintenance	Completed	This application was a transfer to a web-based database application which provides more efficiency and possibilities to the Professional Licensing staff.	Live

Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
Professional Licenses Apps-Phase II	Dept. of Commerce	Maintenance	Completed	This application provides an online search and renewal system for professional licenses.	Live
Professional Licenses Apps-Phase III	Dept. of Commerce	Maintenance	Completed	Searches, integration of 3rd party data, and mailing list are still on the list for development in this area.	Live
Professional Licenses Apps-Phase IV	Dept. of Commerce	Maintenance	Completed	This is the last adds to this project. This includes the cleanup and complete transformation of the current professional databases into the new applications and the online renewal process for all the other entities. Marketing of the applications is included.	Live
Public Meeting Calendar	All Agencies	Maintenance	Completed	This application provides a place for agencies to post public meetings and makes a centralized location for citizens to get government information.	Live
Pyxis Web Content Management System	All Agencies	Maintenance	Upgrades	This application provides State agencies with a better way to manage their websites. It allows them to enter content while a template is created for them. It eliminates the need for software and html training by employees. It allows any number of persons to create content without the assistance of a web designer.	Live
First Lady Vilsack's Reading Bulletin	First Lady Vilsack	Maintenance	Upgrades -new monthly requirement	This project will provide a Bulletin Board posting and Forms for the First Lady's Summer reading project	Live
Accident Reports	DPS	Maintenance	Live	Development of an online accident reporting system	Live
FADDs application	DHR	Maintenance	Live	A database and online information collection will be enhanced for this program.	Live Testing
RFP Posting Application	DAS	Maintenance	Live	This application is provided to replace an application that is currently in existence that needed help with maintenance and meeting some new standards.	Live

Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
Cabins Reservation	DNR	Maintenance	Live	This is a straight system to internally add cabin reservations.	Live
Campground Reservation System	DNR	Maintenance	Live	This application will start with the ability to provide cabins to be reserved online and then include a full campground reservation system in the future.	Live
Fit 4 Life Database	Health	06/01/06	In Development		
ICN Report application	ICN	6/1/2006	In Development		
Roads Condition image	DPS	07/01/06	In Testing	A rewrite of the application graphic are available for this site and no functional accessibility standards are lost	Added WAP application
Administrative Rules Application	Governor's Office	07/01/06	In Testing	This is an application which is currently being discussed which may include a search function, a notification system, a commenting system, an electronic filing system and several other features . This application's parameters are still being discussed.	
Administrative Rules Application PartII	Governor's office and Legislature	09/01/06	In Development	Extension of the above mentioned application	
PERB Searchable Database	PERB	07/01/06	In Development	This will allow a keyword search of opinions by the PERB Board	
Grant Management System	GEMS	07/01/06	In Development	Application for enterprise wide granting system.	
Conference Registration System	All Agencies	07/01/06	In Development	This application would provide a conference registration system that would be available by all state agencies. They would be able to create the site using a web tool and pay for registration online.	
Medical Examiners Database & apps	Medical Examiners	07/01/06	In Development	Database and application development are on the list for this agency.	

Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
Dentists Database & apps	Dentists	09/01/06	In Development	Database and application development are on the list for this agency.	
Central Credential System	IBME	07/01/06	Requirements Gathering	Contracting must be worked out	
Change of Address System	All Agencies	07/01/06	Requirements Gathering		
Live Help	All Agencies	07/01/06	Requirements Gathering		
Professional Licensure	Health	07/01/06	In Development		
Legislative Code Ordering	Legislature	7/1/2006	In talks		
Nursing	Board of Nursing	Undetermined	In talks		
Unemployment tax	IWD	Undetermined	In talks		
College Student Aid Comm.	Same	Undetermined	In talks		

Judicial Branch – Supreme Court Commissions Project

The lawyer reporting modules (continuing legal education and client security) were placed in production operation on February 23, 2006. Over 600 continuing legal education reports and over 600 client security reports have been filed online, and associated fees in excess of \$86,000 have been paid online. In addition, lawyers are using the online system to submit applications for extension of time to complete CLE requirements, to submit CLE programs for review, and to request inactive or retired status.

The public information module was placed in production operation on April 17, 2006. Members of the public now may search the lawyer database and the lawyer discipline database for public information regarding Iowa lawyers, including source documents for approximately the past twenty years of public discipline, at: <http://www.iacourtcommissions.org>.

The remaining modules to be implemented are the CLE sponsor (program accreditation application) module, the Interest on Lawyer Trust Account (IOLTA) interest reporting module, and the certified shorthand reporter (CSR) module. The current plan is to implement the CLE sponsor module during June, the IOLTA module during July, and the certified shorthand reporter module during August.

Department of Human Services – Food Stamp Web Intake Project

Development has been divided into six major components. The components, and their status, are:

1. Preliminary Information Gatherer - Prototype Selected/Approved/Signed Off; Business Specs Approved/Signed Off; Coding in Process; Verbiage sent for Spanish Translation
2. Security - Technical Specs and Coding Continue
3. Administrative Tools - Not Started
4. Client Interface - Prototype work continues
5. IM Interface - Working on Prototypes
6. Iowa Automatic Benefit Calculation (IABC) System Integration - Data Mapping Complete. Plan in place for creating Pended ABC Transactions.

A presentation of the entire Food Stamp Web Intake website was given to User Work Group. Working prototypes were used to show system flow. The project staff is currently making changes to prototypes based on input from User Work Group.

State Patrol In-Car Computers

Prior to the IOWAccess funding, the State Patrol had 180 Troopers with in-car computers (48% of the State Patrol fleet). All of those computers are over six years old and failing at a high rate. The IOWAccess funding and matching federal funds will result in the deployment of 225 complete, up-to-date in-car computers in 2006. As of May 1, 2006 installation of 58 computers has been completed. The installation of the computers requires coordination of technical staff,

State Patrol Officers, and downtime of State Patrol cars to complete the installation and testing of the new computer systems. Figure 1 shows an in-car installation.

Figure 1. Typical State Patrol In-Car Computer Installation



The installation of the new computer systems has resulted in:

- Improved time management for Troopers by reducing administrative overhead and streamlining the completion of reports.
- Dramatically reduced report processing and distribution timelines. Citations are sent electronically to the Iowa Court Information System, crash reports are sent electronically to the Department of Transportation, and crime reports are sent electronically to the FBI. (Note: The State Patrol averages over 3,600 crash reports and 48,000 citations annually.)
- Information is sent electronically to websites to give the public more timely access to public records.
- Data being analyzed in real time to make enforcement decisions and provide for safer roads.